

**RENTON REGIONAL
FIRE AUTHORITY**

ANNUAL REPORT

2020



TABLE OF CONTENTS

| | | |
|----|---|---|
| 2 | — | Our Values |
| 3 | — | Message from the Governance Board Chair |
| 4 | — | The Governance Board |
| 5 | — | Message from the Fire Chief |
| 6 | — | The Executive Team |
| 7 | — | Our Strategic Plan |
| 8 | — | Our Jurisdiction |
| 9 | — | Organizational Chart |
| 11 | — | Fire Stations |
| 13 | — | Response Operations Division |
| 17 | — | EMS, Health & Safety Division |
| 18 | — | 2020 Quick Response Stats |
| 19 | — | Administration Division |
| 20 | — | Support Services Division |
| 21 | — | Office of the Fire Marshal Division |
| 23 | — | Our COVID-19 Response |
| 25 | — | Civil Service Commission & Citizen Advisory Panel |
| 26 | — | Community Heroes |



January



January



April



July



November



December

OUR VALUES

OUR VISION

Working to make our community safer, healthier, and stronger

OUR MISSION



Responding to and recovering from emergencies



Reducing risk for all hazards



Building a culture of safety and support for our members



Adapting to future challenges through strategic planning

OUR GUIDING PRINCIPLES

PROFESSIONALISM

- We pursue every opportunity to deliver our best possible services to our community.
- We are actively committed to the success of the organization.
- We build on professional competence to achieve excellence.

INTEGRITY

- We continually demonstrate honest and ethical behavior to build and earn trust.

LEADERSHIP

- We proactively identify our leaders at all levels.
- Leaders positively influence the work environment and inspire others to achieve success in their responsibilities.
- We demonstrate consistent, respectful, and responsive communications with all others.
- We invest in professional development of our leaders.
- Each member has a leadership role within the department.

ACCOUNTABILITY

- We are personally and professionally accountable for our actions, behaviors, and decisions.
- We treat all members in a consistent and equitable manner, regardless of roles and responsibilities.

RESPECT

- We treat internal and external customers with empathy and compassion.
- We embrace the diversity of our community and our individual perspectives, experiences, and identities.

A MESSAGE FROM THE CHAIR



I am honored to be the first woman to serve as Chair of the Renton Regional Fire Authority Governance Board. On behalf of the men and women who serve on the Board with me, along with the members of Renton Regional Fire Authority, I am pleased to present this annual report.

I would like to thank our residents and business community for entrusting us with the opportunity to serve each one of you. With your support, and that of the City of Renton and King County Fire Districts 25 and 40, we continue to execute our plans for improving our service and setting the path forward into the next decade. Our primary goal is to provide the best possible service to the community we are proud to serve.

To address the increasing demands for services, Renton Regional Fire Authority has created a new five-year strategic plan. The strategic plan is designed to ensure that we continue down the path that best ensures the health and safety of our growing community.

We have maintained a conservative budgeting approach, ensuring that our skilled workforce has the tools and equipment they need to do their job, while delivering the highest level of professional fire and emergency medical services to our community and enhancing our ability to effectively serve our increasingly diverse community.

As we look forward, we are committed to ensuring that Renton Regional Fire Authority continues to foster an engaged and involved workforce to make our community safer, healthier, and stronger.

I would like to extend my thanks to the dedicated members of Renton RFA for their hard work and professionalism in making your regional fire authority such a success. Without them we could not have accomplished our mission.

I am proud to serve as Chair of the Renton RFA Governance Board. We look forward to our continued service to the Renton community. Thank you for your confidence and continued support.

Respectfully,

Ruth Pérez, 2021 Board Chair
Renton Regional Fire Authority Governance Board

THE GOVERNANCE BOARD

The members of the Renton Regional Fire Authority Governance Board are responsible for overseeing the organization's financial expenditures, but they also do much more than that.

The Board is comprised of individual volunteers from around the community. There are three board members from King County Fire District 25, three from Renton City Council, and one non-voting Board member from King County Fire

District 40. Together, these individuals bring their civic and business experience to Renton RFA and help steer our organization toward a path of success.

As one of the most important parts of their contribution, the Board members represent the voice of the Renton community. With their guidance, Renton RFA continually advances our vision of a safer, healthier, stronger Renton.



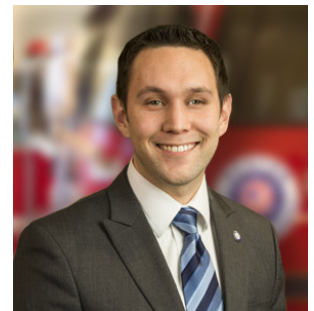
Kerry Abercrombie
2020 Board Chair
KCFD 25



Ruth Pérez
2020 Vice Chair
Renton City Council



Randy Corman
2020 Board Member
Renton City Council



Ryan McIrvine
2020 Board Member
Renton City Council



Myron Meikle
2020 Board Member
KCFD 25



Marcus Morrell
2020 Board Member
KCFD 25



Linda Sartnurak
2020 Board Member (*NV)
KCFD 40

*NV indicates a nonvoting board member.

A MESSAGE FROM THE FIRE CHIEF



As your new fire chief, it is my esteemed pleasure to present the 2020 Renton Regional Fire Authority annual report. There is no question that 2020 was an extremely difficult year for our community and our organization. COVID-19 presented unexpected challenges that required a quick and resourceful response from the fire service. It also demanded a consistent and caring response from the community. I am proud to say that Renton excelled at all of the above.

Some of the early challenges that fire and life safety agencies faced were the distinct shortage of personal protective equipment and adequate policies and procedures for providing aid in a way that was safe for firefighters and for future patients. The organization was able to overcome these challenges through our robust logistics program, in partnership with other well-prepared agencies. The team quickly devised and disseminated new policies and procedures in order to protect our members, care for affected patients, and enforce thorough decontamination practices to ensure the safety of our staff and patients.

In addition to the adjustments made to help our firefighters on the front lines, the unyielding support of our community and internal innovation by our staff also played a big role in our ability to perform effectively throughout the crisis. Thanks to the ongoing support of our community members, we were already well established in an IT infrastructure project that enabled our Office of the Fire Marshal and administrative staff to perform their roles effectively, and remotely, without interruption, a project we could not have accomplished without the vote of confidence we received from the Renton community when we became a regional fire authority in 2016.

While we could not use traditional public outreach methods, the effective resources above allowed our organization to dedicate valuable time and energy to our community in need. Throughout the year, we were honored to engage in events held by the City of Renton, including the distribution of tens of thousands of masks to community members and meals for Renton families. Finding new and inventive ways to get involved in the community we serve was an adventure in itself.

I would like to take a moment to extend my deepest gratitude to the Renton community and all you do to support our organization and each other. We witnessed the raw strength of our community amongst some of the most difficult circumstances in modern history. Your empathy and understanding for one another have been both humbling and inspiring to watch. It is an honor to serve such a strong, caring community.

The next year does not promise to be easy, but if 2020 has taught our organization anything, it is that we are stronger when we work together. I look forward to the guidance and expertise imparted by the Renton Regional Fire Authority Governance Board as we move forward. Their insights, as deeply ingrained members of our community, are invaluable. I am enthusiastic about the leadership every member of our organization exudes and am confident that together, we can continue to build on the forward momentum we've created, even in the face of adversity, as we heal and recover as a community.

The future of our organization and our community is bright. I am proud to serve as your fire chief, and together we will continue to make Renton safer, healthier, and stronger.

Steve Heitman, Fire Chief
Renton Regional Fire Authority

THE EXECUTIVE TEAM

The Renton Regional Fire Authority Executive Team is responsible for the oversight of each division within the organization. Executive Team members maintain the organization's day-to-day operations and ensure that service to our community and our members is exemplary.



Rick Marshall
Fire Chief
Oversees: Renton RFA

CELEBRATING 36 YEARS OF SERVICE

After 36 years of exemplary service to the Renton community, Fire Chief Rick Marshall has retired.

Chief Marshall joined the organization in 1984 as an aspiring, career firefighter in his early 20s. Over the years, Rick won the admiration of the community and respect of his peers through hard work, dedication, and commitment to the Renton community.

His success as chief did not happen overnight. Rick climbed the ranks of the fire service over three decades, working on every crew type and ascending to every rank. He was instrumental in the development of Renton RFA's water rescue team and led the effort to establish our organization as a regional fire authority.

Rick left a strong organization in his wake, set up for continued success. We wish him well in his next chapter.



Roy Gunsolus
Assistant Fire Chief
Manages: Response Operations Division



Chuck DeSmith
Deputy Fire Chief
Manages: Emergency Medical and Health Services Division



Mark Seaver
Deputy Fire Chief
Manages: Support Services Division



Samantha Babich
Chief Administration Officer
Manages: Administration Division



Anjela Barton
Fire Marshal
Manages: Office of the Fire Marshal Division

OUR STRATEGIC PLAN

Renton RFA is committed to making our community safer, healthier, and stronger. This plan was designed to set the strategic direction of our services for the next five years to meet the expectations of our community and our members. Through the annual strategic plan cycle, we will assess and report on performance metrics and establish annual implementation tactics, work plans, and resource allocations. Below is an overview of our focus areas and goals.

OUR SERVICES

1. Establish and meet standards to provide the best possible services to our community.
2. Act to prevent fires and health emergencies.
3. Respond with expertise, professionalism, and compassion when our community needs us.
4. Be a strong partner in collaborative regional efforts.
5. Train to be the most capable and professional emergency personnel.

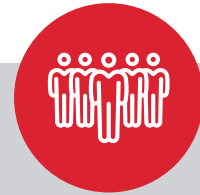
OUR COMMUNITY



1. Cultivate community trust through ongoing communication and engagement.



2. Enhance our ability to effectively serve our increasingly diverse community.



3. Support the effectiveness of the Renton RFA Governance Board.

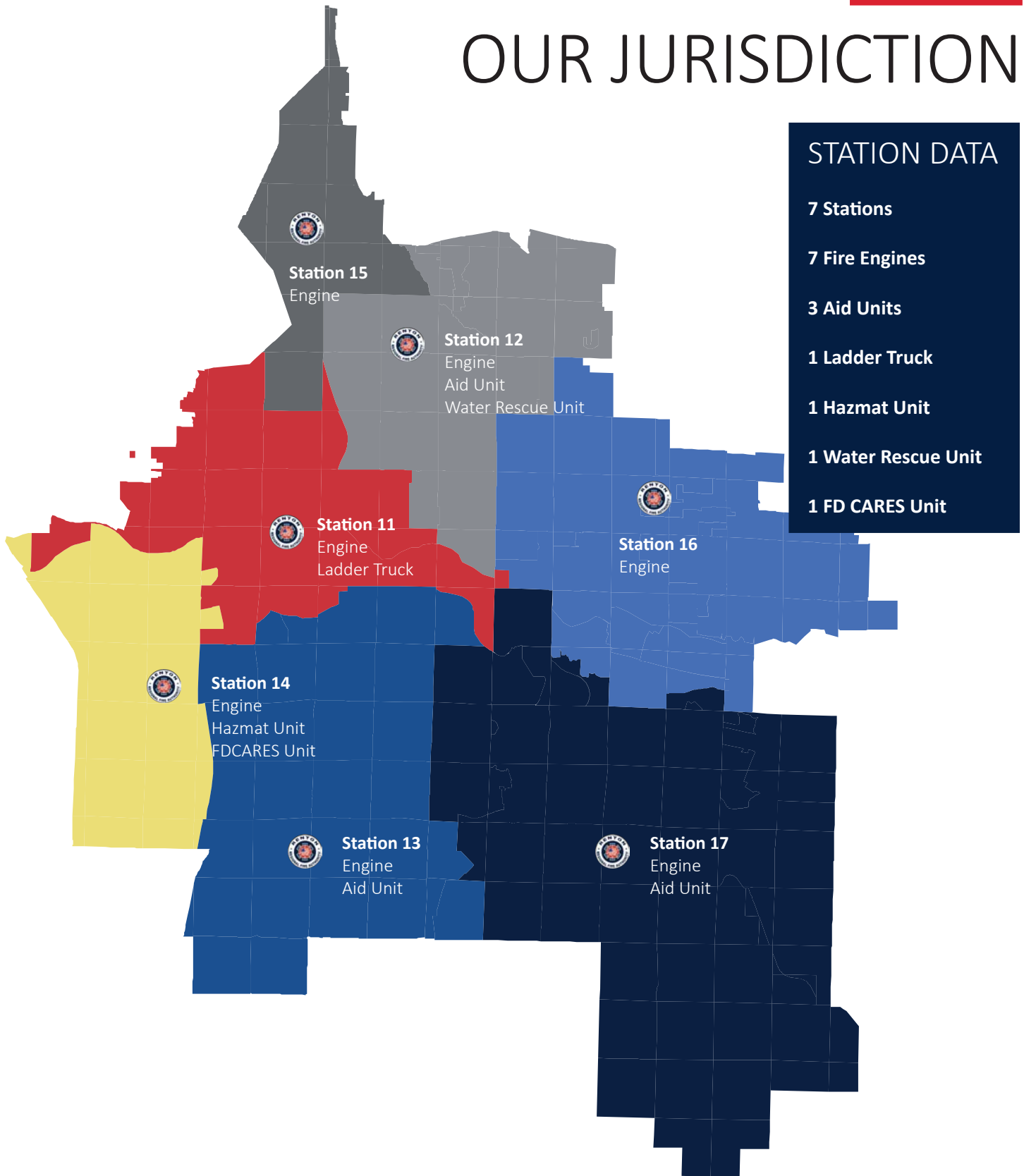
OUR MEMBERS

1. Ensure our members are physically and mentally healthy.
2. Attract, develop, and retain the individual talent and commitment necessary to form a high-performing organization.
3. Strengthen the alignment of individual and organizational goals.

OUR RESOURCES

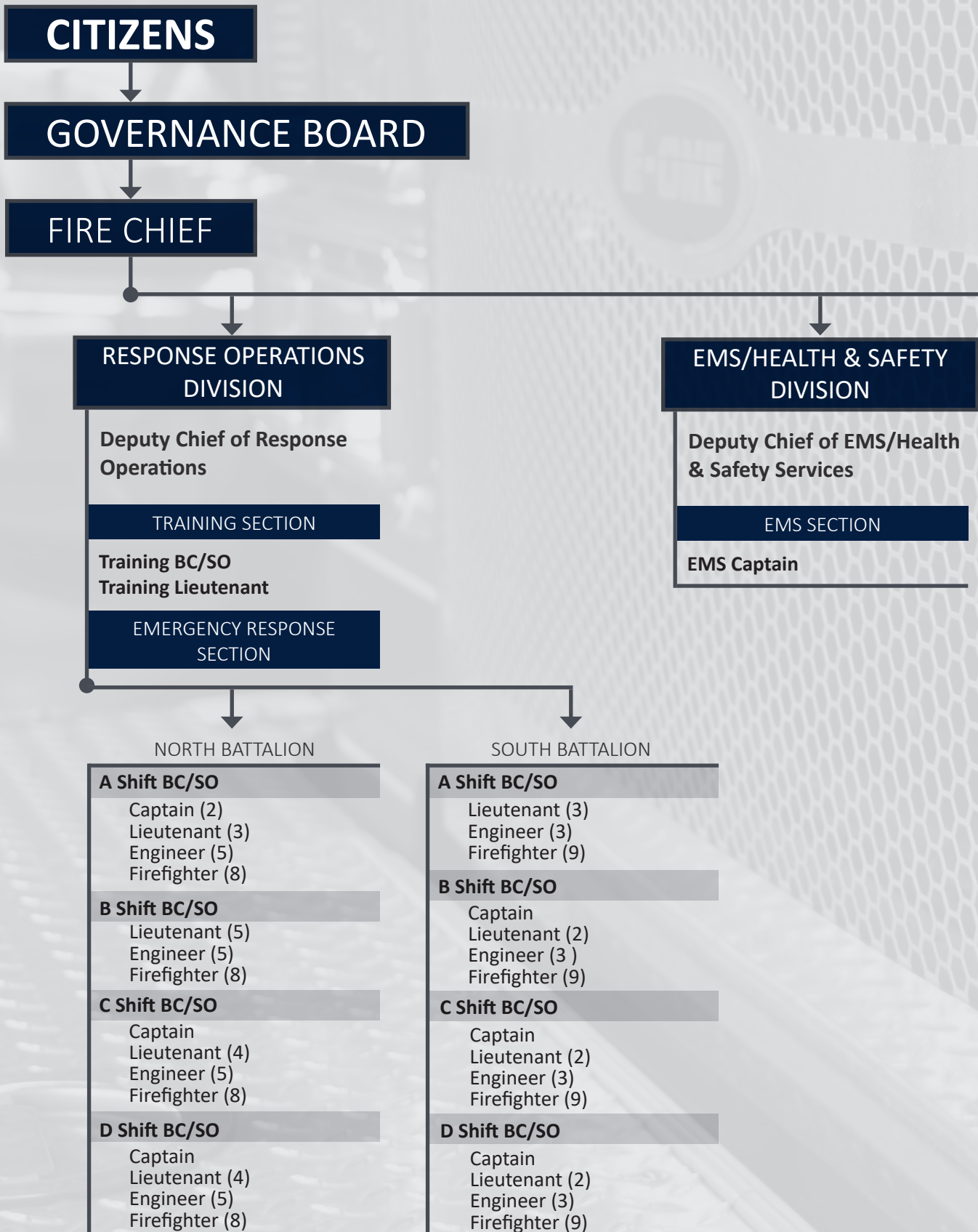
1. Ensure our organization has the tools and technology needed to be safe and successful.
2. Manage public resources wisely.

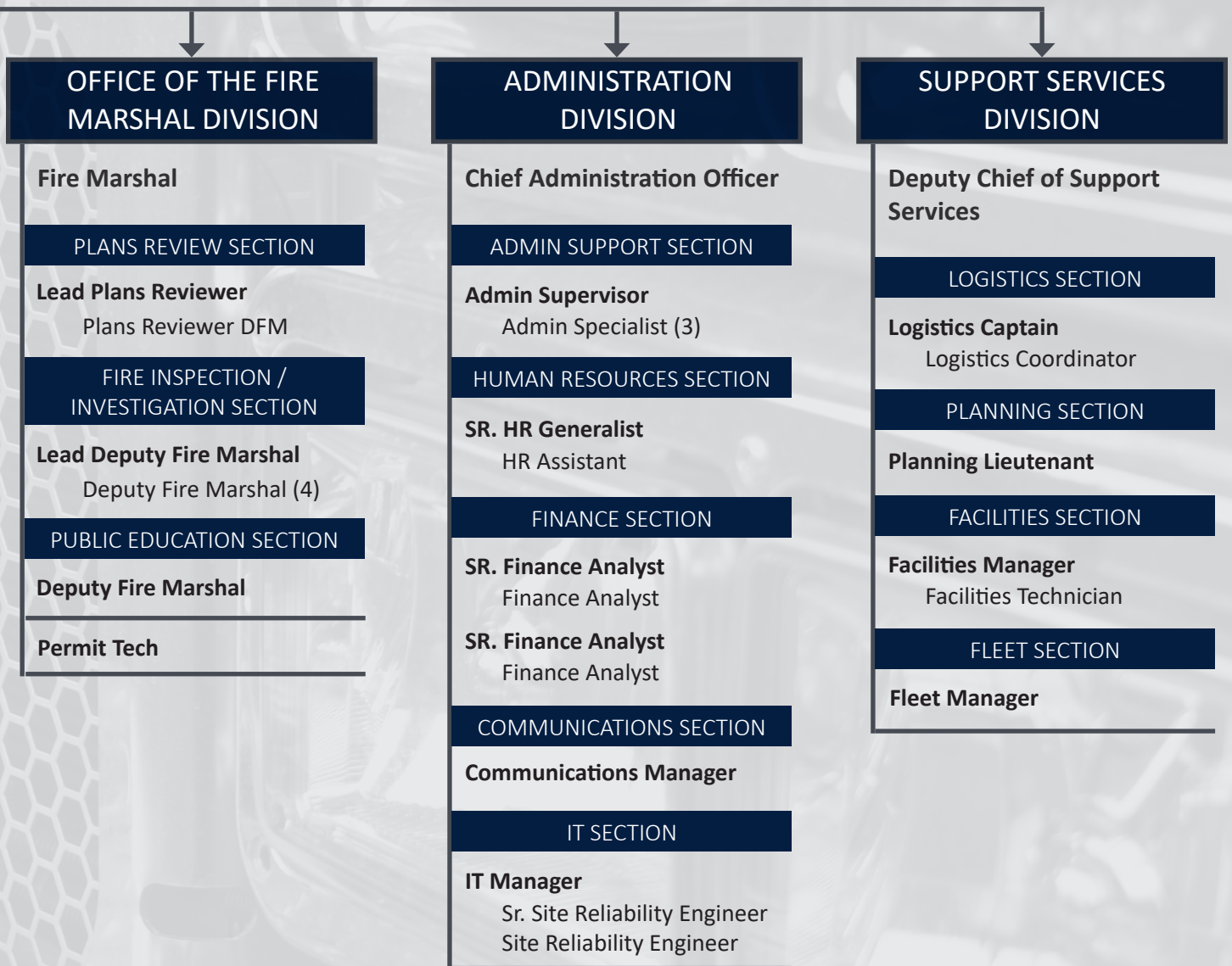
OUR JURISDICTION



| LEGAL JURISDICTION | POPULATION | AREA (SQ MILES) | ASSESSED PROPERTY VALUE |
|--------------------|------------|-----------------|-------------------------|
| RRFA Coverage Area | 135,029 | 38 miles | \$24,656,488,581 |
| City of Renton | 105,500 | 24 miles | \$19,776,956,960 |
| Fire District #25 | 7,924 | 4 miles | \$1,515,021,900 |
| Fire District #40 | 21,605 | 10 miles | \$3,364,509,721 |

ORGANIZATIONAL CHART





FIRE STATIONS



FIRE STATION 11

211 Mill Avenue South
Renton, WA 98057

APPARATUS:

Engine, Ladder Truck, and Battalion Chief Vehicle



FIRE STATION 12

1209 Kirkland Avenue Northeast
Renton, WA 98056

APPARATUS:

Engine, Aid Unit, and Water Rescue Unit



FIRE STATION 13 & RRFA HEADQUARTERS

18002 108th Avenue Southeast
Renton, WA 98055

APPARATUS:

Engine, Aid Unit, and Battalion Chief Vehicle



FIRE STATION 14 & OFFICE OF THE FIRE MARSHAL

1900 Lind Avenue Southwest
Renton, WA 98057

APPARATUS:

Engine, Hazmat Unit, FDCARES Unit



FIRE STATION 15

1404 North 30th Street
Renton, WA 98056

APPARATUS:

Engine



FIRE STATION 16

12923 156th Avenue Southeast
Renton, WA 98059

APARATUS:

Engine



FIRE STATION 17

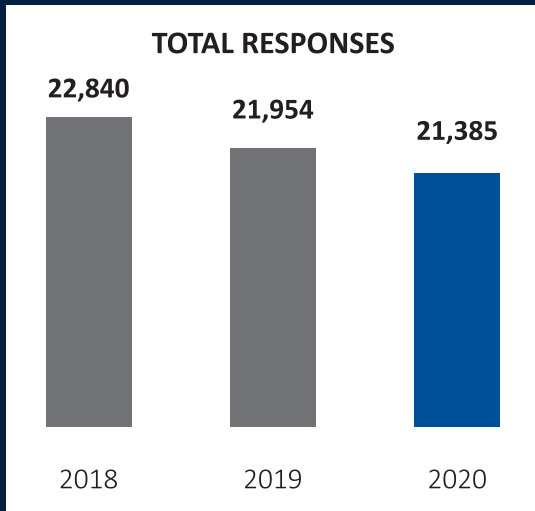
14810 Southeast Petrovisky Road
Renton, WA 98058

APPARATUS:

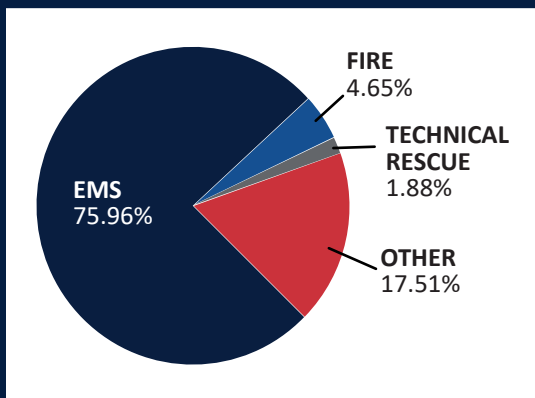
Engine, Aid Unit, and Brush Truck

RESPONSE OPERATIONS DIVISION

2020 RESPONSES



RESPONSES BY INCIDENT TYPE



The Response Operations division provides fire and life safety services throughout the City of Renton, Fire District 25, and Fire District 40. We provide response from seven strategically located fire stations, 24 hours per day, seven days a week. To meet the growing needs of the Renton community, we staff 151 uniformed personnel total. Every day, 33 members are ready to respond to emergencies throughout our jurisdiction.

OUR TIERED RESPONSE SYSTEM

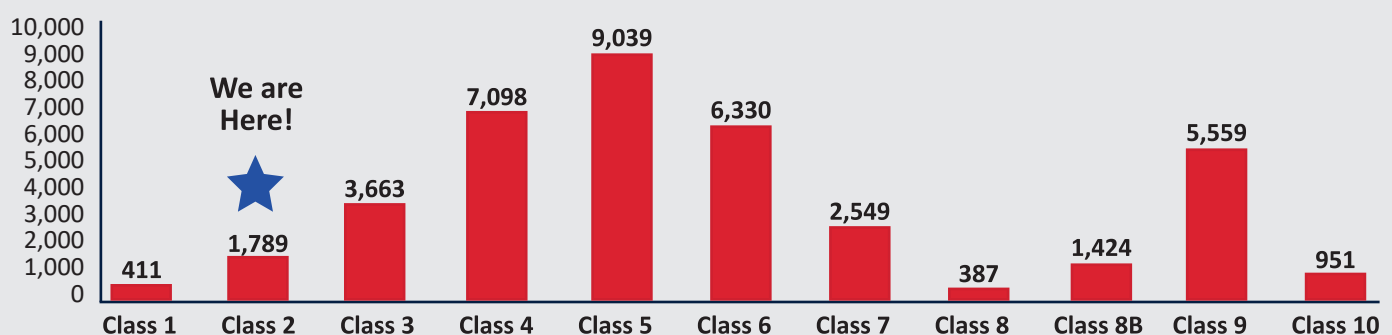
Renton RFA provides response through two battalions and seven fire stations strategically placed throughout the City of Renton, Fire District 25 and Fire District 40. Our stations are staffed 24 hours per day, seven days a week by four separate platoons. To meet the emergency response needs of our community, Renton RFA has 151 uniformed personnel. Every day there are 33 members responding to emergencies across the communities we serve. Other members serve in training, planning, and logistics. All Renton RFA firefighters are certified emergency medical technicians. These are the individuals on the front line of our Tiered Response System.

As part of the tiered system, the severity of the incident determines the level of response, and certain types of emergencies require multiple units. For example, for basic life support incidents, a fire engine and/or aid unit will be the first to respond. For advanced life support incidents, one of the seven South King County medic units will also be dispatched to the scene to provide aid. An individual experiencing sudden cardiac arrest would have three units come to their aid. Similarly, for fires and other emergencies, the dispatcher will assign the appropriate resources to handle the emergency and protect life and property.

YOUR CLASS 2 REGIONAL FIRE AUTHORITY

Renton RFA is proud to hold a Public Protection Class Rating (PPCR) of 2 within the City of Renton. The PPCR is a representation of a fire agency's ability to provide effective fire and life safety services to its community. The best rating an agency can receive is 1. In 2016, when Renton RFA was established as a regional fire authority, the agency held a PPCR of 3 within the City of Renton. But thanks to the vote of confidence from the Renton community, we've been able to establish programs and bolster services that improve the quality of fire and life safety for our community. Renton RFA is now in the top 5% of fire and life safety agencies in the nation for service quality.

Countrywide Protection Class Ratings

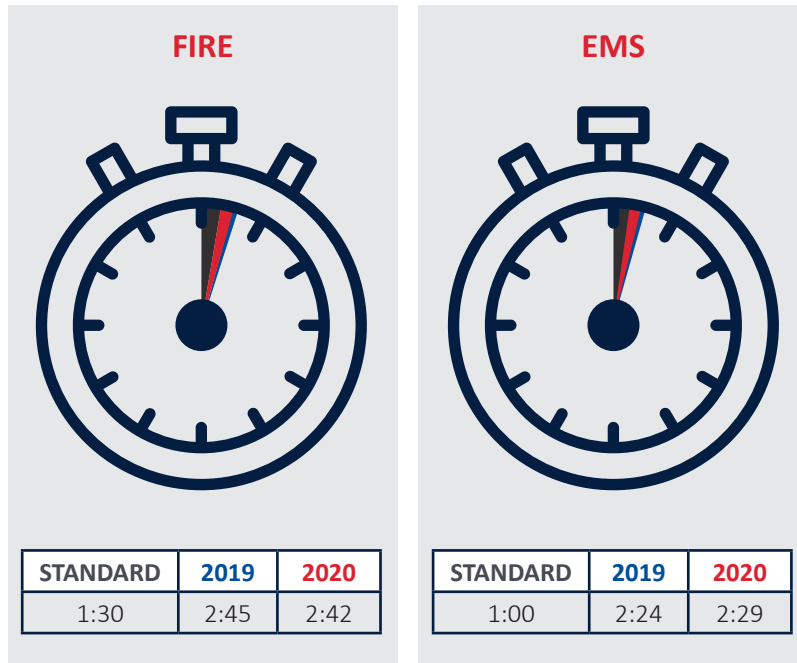


RESPONSE TIME STANDARDS

In an emergency situation, every minute matters. Renton RFA understands this and holds itself to the highest standards when it comes to response times, following strict NFPA guidelines. The goal is to meet NFPA standard 90% of the time. Below are the key metrics we track based on that 90% goal and a comparison, year over year.

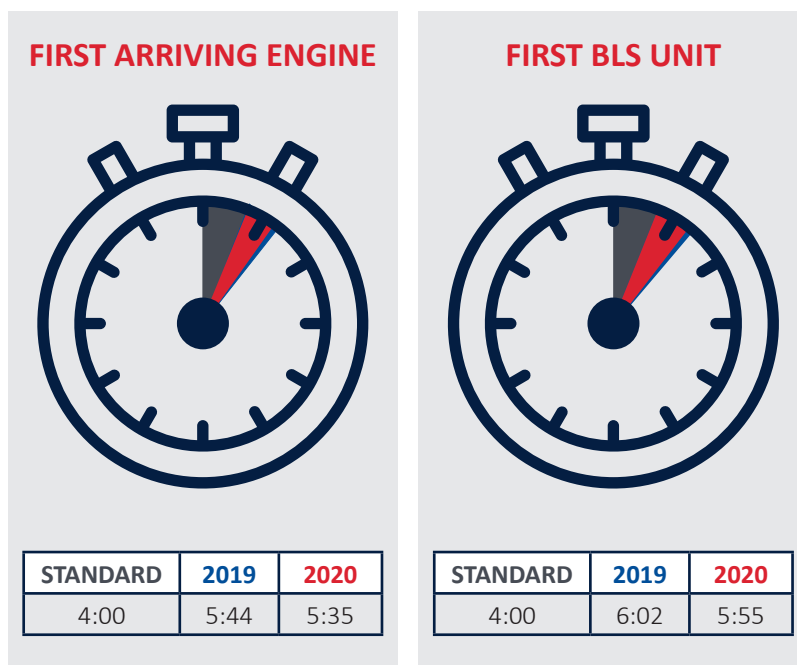
TURN OUT TIMES

Turn Out Time is the time between when a unit is dispatched to when they are en route.



TRAVEL TIMES

Travel Time is the time a unit spends en route, before it arrives at the scene.



2020 RESPONSE OPS STATS

BUSIEST APPARATUS

Engine 311

3,321 Responses



Aid Unit 313

2,538 Responses



Aid Unit 312

2,149 Responses



BUSIEST FIRE STATIONS

Fire Station 13

4,444 Total Responses



Fire Station 11

4,273 Total Responses



Fire Station 12

3,736 Total Responses



1,692

RESPONSES ASSISTING OTHER
AGENCIES OUTSIDE OUR
JURISDICTION



1,254

STAFF HOURS SPENT ON
PUBLIC OUTREACH



TRAINING

Renton Regional Fire Authority's Training section is comprised of a battalion chief and two lieutenants. They are assigned to the South King County Fire Training Consortium (SKCFTC), a partnership organization between Renton RFA and 12 local fire agencies to provide consistent training throughout South King County. SKCFTC provides multiple levels of training to nearly 1,300 firefighters every year.

In 2020, training was conducted through individual, web-based classes; practical, small group classes; and larger, multiple agency evolutions where proper space permitted adequate social distancing.

Training is assigned throughout the year to firefighters based on the requirements of the National Fire Protection Association (NFPA) and the Washington Administrative Code (WAC).

Training provided by the South King County Fire Training Consortium includes:

- 20-week fire academy
- Journeyman firefighter training
- Firefighter continuing education
- Specialty / technical rescue training in areas such as:
 - Rope rescue
 - Water rescue
 - Hazardous materials
 - And more

TECHNICAL OPERATIONS AND SPECIALTY SERVICES

Renton Regional Fire Authority has established multiple technical rescue teams that can respond to specific incidents that present a higher risk environment for responders and the community. Renton RFA maintains four special operations teams/units, including technical rescue, water rescue, hazardous materials and wildland. Each team is staffed with technicians trained to the specific discipline and is part of the Zone 3 regional response.

Those specialties include:

- Hazardous materials team
- Water rescue team
 - Dive
 - Swift water rescue
 - Rescue swimmers
- Technical rescue team
 - Rope
 - Rescue system 1
 - Confined space operations
 - Water operations
- Wildland team
 - Red card certified

To be more efficient in staffing, training, response, equipment, and costs, resources and efforts are delivered through a regional approach within Zone 3. This regional and collaborative approach allows zone-wide participation, effective coverage, and more equitable distribution of resources to meet the community's emergent needs. This approach requires the support of every agency within Zone 3.

Below are the number of responses in these main specialty services:

- Hazardous material responses: 192
- Technical rescue responses: 12
- Water rescue responses: 62

TOP COMPANIES OF THE YEAR

Every year, we recognize the top companies within our organization, which includes the top aid company, top engine company, and top ladder company. Below are the 2020 teams recognized for their exemplary work upholding our values and serving the Renton community.



TOP AID COMPANY

Fire Station 13 - C Shift

Nguyen Le
Brandon Caldwell



TOP ENGINE COMPANY

Fire Station 13 - D Shift

Mike Bain
Carl Petersen
Sean Leahy



TOP LADDER COMPANY

Fire Station 11 - C Shift

Jim Ochs
Chris Ellis
Bryan Lane Jr.
Ben Thomas

EMS, HEALTH & SAFETY DIVISION

The EMS, Health, and Safety division of Renton RFA is overseen by Deputy Chief Charles DeSmith. This was a brand new division to the organization in 2020 and is designed to focus on keeping our members and our community healthy and safe.

EMS, health, and safety operations were previously overseen by the Response Operations division. However, EMS responses account for nearly 80% of our calls. By separating this division and allowing our teams to narrow their focus, we have been able to provide swift action in the face of a global pandemic and expand our service offerings to better cater to the health and safety of those who are most vulnerable throughout the Renton community.



FD CARES

The FD CARES program provides response to low acuity calls for aid. Low acuity calls are those that require a swift response, but are not life-threatening. This team is staffed by a nurse and an EMT, and also works proactively with patients to ensure that frequent users of the 9-1-1 system receive the help they need to reduce their reliance on emergency services.

- Responded to 1,114 requests for aid.
- Provided 565 proactive visits to vulnerable members of the community (outside of 9-1-1 requests).
- Provided a total of 1,697 visits to Renton community members.



COVID-19 RESPONSE

- Worked alongside the King County Fire Chiefs Association to establish safe treatment models and reliably source protective equipment to respond to emergencies during the pandemic.
- Supported community testing and vaccination sites.
- Provided ongoing support to the King County homeless shelter at the Red Lion in Renton.



CHAPLAIN/CRISIS INTERVENTION PROGRAM

The year 2020 marked the first year of the Chaplain/Crisis Intervention program between Puget Sound Fire, Kent Police Department, and Renton RFA. This program is designed to help families navigate the difficulties they face after an emergency incident that has resulted in a loss of a loved one and/or loss of property. They provide compassion and care throughout the incident, as well as help connect families to the resources they need to recover.

- Responded to 89 requests for crisis intervention in Renton.



FIREFIGHTER HEALTH AND WELLNESS

- Provided Renton RFA firefighters with access to Peer Support and Code 4 NW programs for ongoing emotional support.
- Provided firefighters with comprehensive blood work and nutrition support through P3 for physical health.

CREATING DIVERSE HIRING PATHWAYS

- Assisted with the emergency medical class offered at Hazen High School.
- Provided the ride-along program for attendees of North Seattle College's EMT program.



**NORTH SEATTLE
COLLEGE**

2020 QUICK RESPONSE STATS

RESPONSES BY FIRE STATION

| FIRE STATION | NUMBER OF RESPONSES | PERCENT OF RESPONSES |
|--------------------|---------------------|----------------------|
| Fire Station 11 | 4,273 | 20% |
| Fire Station 12 | 3,736 | 17% |
| Fire Station 13 | 4,444 | 21% |
| Fire Station 14 | 2,180 | 10% |
| Fire Station 15 | 1,178 | 6% |
| Fire Station 16 | 1,487 | 7% |
| Fire Station 17 | 2,395 | 11% |
| Out of Area | 1,286 | 8% |
| Grand Total | 21,385 | 100% |

RESPONSES BY APPARATUS

| APPARATUS | NUMBER OF RESPONSES | PERCENT OF RESPONSES |
|----------------------|---------------------|----------------------|
| 11 Fire Engine | 3,321 | 16% |
| 11 Ladder Truck | 1,286 | 6% |
| 11 Battalion Vehicle | 539 | 3% |
| 12 Aid Unit | 2,149 | 10% |
| 12 Dive Vehicle | 55 | 1% |
| 12 Fire Engine | 1,298 | 6% |
| 13 Aid Unit | 2,538 | 12% |
| 13 Battalion Vehicle | 429 | 2% |
| 13 Fire Engine | 1,662 | 8% |
| 14 FD CARES | 1,114 | 5% |
| 14 Fire Engine | 1,882 | 9% |
| 14 Hazmat Vehicle | 185 | 0%* |
| 15 Fire Engine | 1,075 | 5% |
| 16 Fire Engine | 1,338 | 6% |
| 17 Aid Car | 1,582 | 7% |
| 17 Brush Vehicle | 14 | 0%* |
| 17 Fire Engine | 918 | 4% |
| Grand Total | 21,385 | 100% |

FIRE RESPONSES BY TYPE

| FIRE TYPE | NUMBER OF RESPONSES | PERCENT OF RESPONSES |
|--------------------|---------------------|----------------------|
| Structure Fire | 430 | 43% |
| Cooking Fire | 133 | 14% |
| Vehicle Fire | 93 | 9% |
| Brush Fire | 185 | 19% |
| Trash Fire | 111 | 11% |
| Other | 42 | 4% |
| Grand Total | 994 | 100% |

RESPONSES BY INCIDENT TYPE

| INCIDENT TYPE | NUMBER OF RESPONSES | PERCENT OF RESPONSES |
|--------------------|---------------------|----------------------|
| EMS | 16,244 | 76% |
| False Alarm | 1,437 | 7% |
| Fire | 994 | 5% |
| Good Intent | 1,607 | 7% |
| Hazmat | 401 | 2% |
| Public Assistance | 664 | 3% |
| Rupture/Explosion | 38 | 0%* |
| Grand Total | 21,385 | 100% |

RESPONSES BY SPECIAL TEAM

| TEAM | NUMBER OF RESPONSES | PERCENT OF RESPONSES |
|--------------------|---------------------|----------------------|
| Hazmat | 192 | 72% |
| Water Rescue | 62 | 23% |
| Technical Rescue | 12 | 5% |
| Grand Total | 266 | 100% |



*Percentage equals less than one percent when rounded.

ADMINISTRATION DIVISION

The Administration division of Renton RFA is overseen by Chief Administration Officer Samantha Babich and includes the sections of: Admin Support Services, Finance, Human Resources, Information Technology, and Communications.

Included on this page are some of the major accomplishments from each section that took place in 2020.

2020 ADMIN STATS



115 Hours

of Admin Support Training



10 New Team Members

Hired (5 Firefighters, 5 Civilians)



34,958 Newsletters

Mailed to Community Members



\$45,000 Saved Per Year

with VPN Replacement
(after current contract cycle)



2nd Perfect Financial

Audit Received

ADMIN SUPPORT SERVICES

- Provided administrative support through the transition from in-person to virtual meetings to provide a safe and collaborative environment for various groups including the Renton RFA Governance Board and committees.
- Completed a combined total of 115 hours of formal training.
- Improved overall efficiency for our members by working as part of a team to stand-up a newly organized SharePoint site.

HUMAN RESOURCES

- Welcomed five new firefighters and five new civilians to our team.
- Held three promotional exams for the ranks of BC, Captain, and Engineer.
- Contracted with Rebound to help our members navigate through injuries/illnesses—enabling members to return to work faster after injury/illness.

COMMUNICATIONS

- Worked with King County, the City of Renton, and surrounding agencies to deliver updated pandemic information to our members and community.
- Partnered with the Public Education section to earn 1,068,676 views of educational and informative content across Facebook and Twitter.
- Helped develop the Zone 3 Public Information Officer program, bringing more real-time incident reporting to our community via Twitter.

INFORMATION TECHNOLOGY (IT)

- Implemented a new VPN system, improving remote connectivity and reducing costs by \$45,000/year by the end of the contract cycle in 2022.
- Hit the first big milestone in our record management system (RMS) migration.
- Implemented both GPSTGate and MobileCom 6.0, enabling us to receive dispatch mapping improvements from our 9-1-1 dispatch center.
- Delivered cloud-based security upgrades in response to an influx of cyber security attacks to best protect our critical technology systems and data.

FINANCE

- Streamlined the accounts payable process by implementing an electronic approval mechanism.
- Enhanced agency-wide financial reporting, enabling monthly historical financial reports and quarterly highlights.
- Facilitated the implementation of a financial forecasting tool to make long-term financial planning more effective and efficient.
- Successfully managed a \$42.69 MM financial budget.

**How was
Renton RFA
funded in
2020?**

Property Tax \$17.45 MM

Fire Benefit Charge \$17.15 MM

District 40 Contract \$5.33 MM

EMS Levy \$2.07 MM

Other Revenue \$714 K

Permits & Fees \$358 K

SUPPORT SERVICES DIVISION

LOGISTICS

- Received 1,132 total requests for equipment, PPE, and supplies.
- Developed a system for tracking and delivering pandemic supplies internally.
- Facilitated the procurement of over \$200,000 in new equipment and PPE.
- Restructured organization in the RRFA warehouse to accommodate an increase in critical equipment for continued operations.
- Hired our first civilian in the section, Logistics Coordinator Richard Wolleat.

FACILITIES

- Implemented new software to more efficiently receive and track facility requests.
- Remodeled the office and laundry facilities at Fire Station 11, and installed a new generator.
- Completed the grant-funded burn prop upgrade at Fire Station 14.
- Upgraded the hot water system at Fire Station 12.
- Hired Facility Manager Scott Murphy.

PLANNING

- Cooperatively established original Zone 3 50-deep station model for unit dispatch.
- Submitted 2 Assistance to Firefighters Grants for a brush truck and exhaust capturing system.
- Developed high, medium, and low incident risk calculations to be used for accreditation.
- Led all aspects of the fire benefit charge process.
- Completed map box and run order analysis, resulting in moving the North Battalion Chief from Fire Station 12 to Fire Station 11.

FLEET

- Completed our first year of full implementation of the Fleet ILA with Puget Sound Fire.
- Finished the year with 97% compliance with apparatus preventive maintenance, pump testing, and repairs for the annual term.
- Surplused five retired apparatus through the State.
- Acquired ten replacement vehicles for the Office of the Fire Marshal, Administration, and Logistics.

The Support Services division is overseen by Deputy Chief Mark Seaver and includes the sections of: Logistics, Planning, Facilities, and Fleet. This division is primarily responsible for our equipment, apparatus, and fire stations.

Here are some of the major accomplishments each of the above sections accomplished in 2020.



Richard Wolleat & Scott Murphy



New Aid Unit A312



Our Logistics Warehouse Run as Part of the SKCFTC

OFFICE OF THE FIRE MARSHAL

The Office of the Fire Marshal division is overseen by Fire Marshal Anjela Barton and houses three sections: Fire Inspections/Investigations, Fire Plans Review, and Public Education. The division strives to reduce the frequency and severity of fires and protect the public and fire service personnel with coordinated efforts in education, permitting, engineering, and enforcement.

FIRE & LIFE SAFETY INSPECTIONS

Our goal is to inspect businesses and multi-family buildings as follows:

- Annual inspections when a fire alarm and fire sprinkler are not present, or when hazardous materials are present, regardless of fire alarm and fire sprinkler status
- Biennial inspections when a fire alarm and fire sprinkler are present
- Triennial inspections for healthcare buildings that receive regular fire and life safety inspections from the state

In 2020, we completed 5,398 inspections.

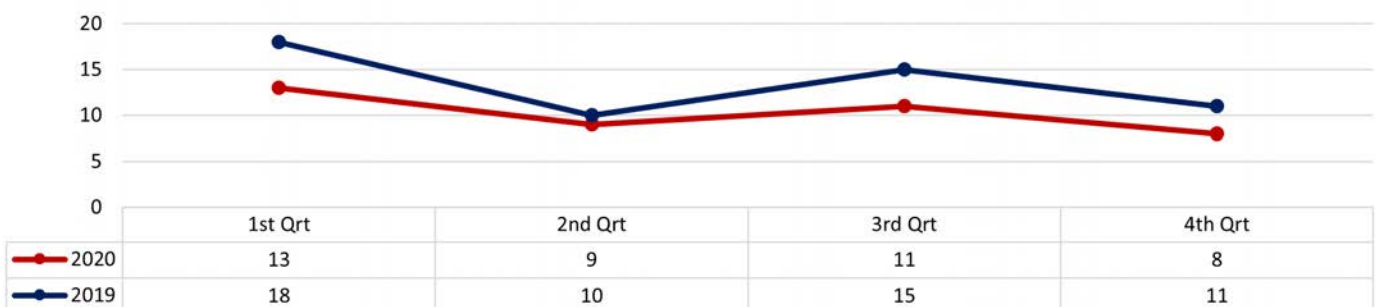
Inspections Completed by Quarter - Comparative to 2019



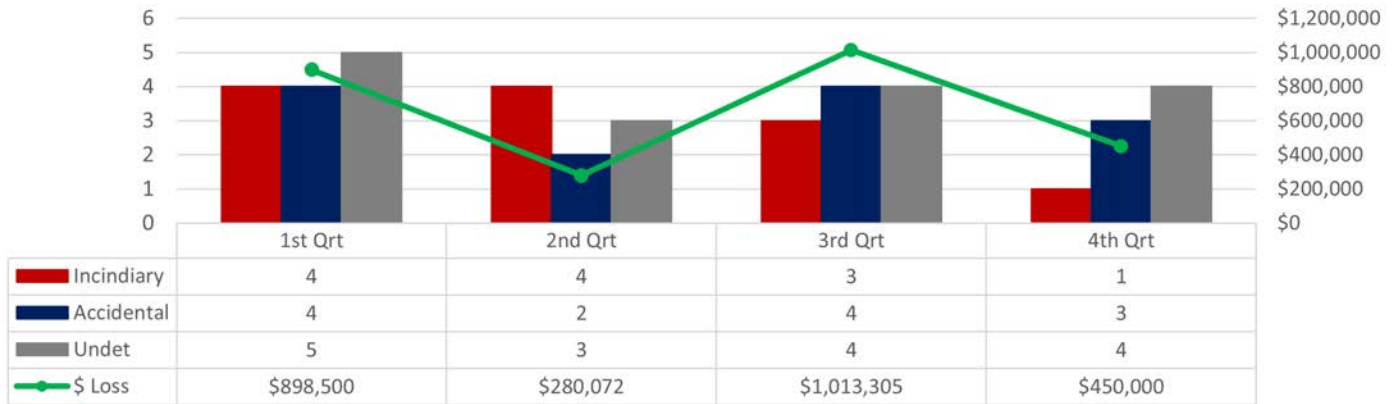
FIRE INVESTIGATIONS

Our Deputy Fire Marshals are responsible for determining the origin and cause of fires occurring within the City of Renton. We review this data to identify trends and areas where we can prevent future loss through changes in engineering, enforcement, and education. In 2020, we investigated fires that resulted in an estimated \$2.6 million in property losses.

Fire Investigations by Quarter - Comparative to 2019



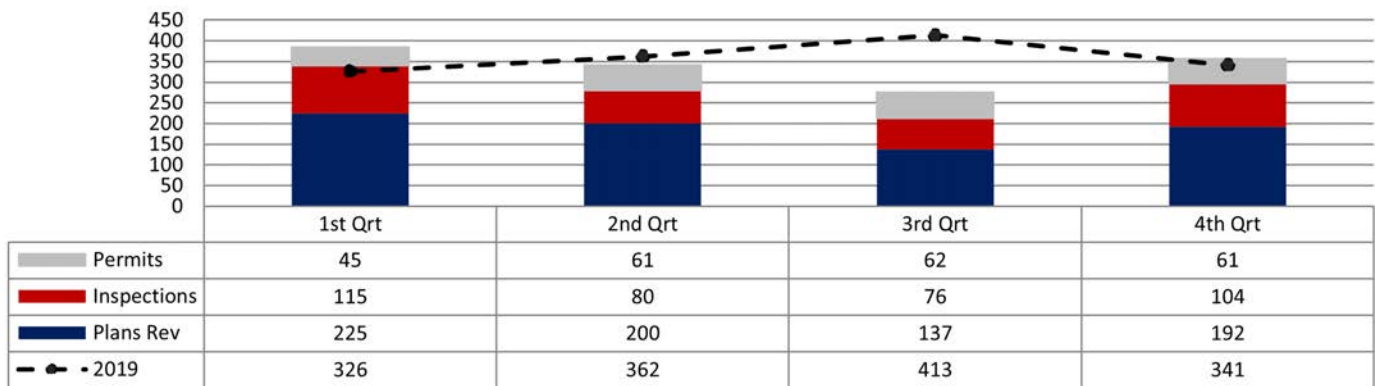
Fires by Type & Dollar Loss



PLANS REVIEW, CONSTRUCTION INSPECTIONS & PERMITS

Plans for new construction and renovations are reviewed for adherence to the fire code, and permits are issued for fire protection systems and other construction-related activities. In 2020, we completed 754 plans reviews and 375 construction inspections, and issued 229 fire systems and/or fire construction permits.

Plans Review, Construction Inspections & Permits by Quarter - Comparative to 2019



COMMUNITY OUTREACH & PUBLIC EDUCATION

While 2020 presented several challenges for our educational and community programs, we made a quick adjustment to offer more online content, including:

Healthy Heart: In the early months of 2020, we provided in-person healthy heart education through the Renton School district, with over 800 students participating.

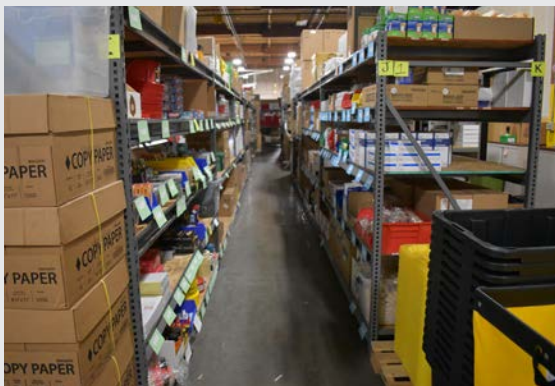
Virtual Story Time: This program consisted of a weekly story time hosted on our Facebook page and Zoom and included several safety topics. Over 10,000 people viewed our story time sessions in 2020.

In the Fall, our public educator partnered with the Renton School District and area private schools and daycares to offer virtual safety class sessions to all kindergarten and 1st and 2nd grade classes. These sessions were viewed by over 8,000 students and teachers and included an interactive experience where students could ask questions and discuss the lessons being taught.



2020 COVID-19 RESPONSE

The last thing our organization or community expected at the start of 2020 was for the world to be rocked by a global pandemic. Since becoming a regional fire authority in 2016, Renton RFA had positioned itself well to provide excellence in emergency response, regardless of the global circumstances. These preparations proved particularly valuable, especially in the early stages of the COVID-19 pandemic. Here are a few of the ways we stayed ahead of the curve when it came to COVID-19 and the needs of our community.



LOGISTICS

Throughout 2020, especially during the early stages of the COVID-19 pandemic, supply chain shortages of critical personal protective equipment (PPE) plagued agencies across the country. However, Renton RFA remained largely unaffected, thanks to strategic partnerships we made prior to the onset of the pandemic.

Our agency joined forces with other local fire and life safety agencies to create a logistics group through the South King County Fire Training Consortium. By joining together, this group enables our collective agencies to source more vital equipment, at a better price point, with better overall buying power. As a result, our logistics group was able to ensure that all of the agencies involved received the protective equipment they needed to keep our members safe and active when our community needed us the most.



Regional partnerships like this are a key part of what has allowed our organization, and other local organizations, to best serve our communities during a time of great need. Having adequate protective equipment also allowed us to redirect generous offers of PPE to organizations with higher need—such as local front line workers and vulnerable members of our community who struggled to find the protective equipment necessary to keep them safe.

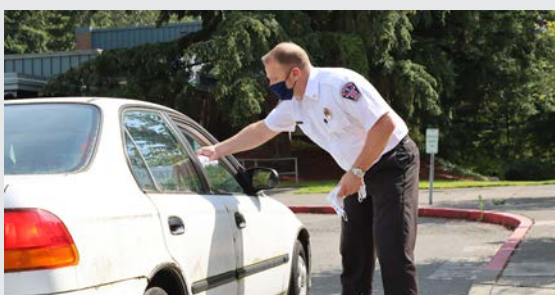


COMMUNITY CARING

One of the resounding themes of 2020 was community caring. So many people throughout the Renton community came together to help ensure that those without the resources or ability to procure things, such as masks, had access.

We were humbled by this outpouring of support. Each individual who volunteered their time and resources helped us move forward in our mission to make the Renton community safer, healthier, and stronger.

One of our partners in that effort was the City of Renton, which invited us to help it distribute over 20,000 masks throughout the summer of 2020, in addition to its other works throughout the pandemic.



COVID-19 TESTING SITES

When COVID-19 struck, we knew we needed to do more than respond to community members suffering from the virus. We knew we needed to be involved in the education process that helps keep individuals informed and empowered to make safe choices for themselves and their families. For that reason, we again joined forces with other local agencies, alongside city, county, and healthcare agencies, to help staff free, high-volume COVID-19 testing sites throughout King County.

The first testing site we were a part of was the Auburn, WA location. It was established in partnership with King County Public Health, Puget Sound Regional Fire Authority, and Valley Regional Fire Authority. We also assisted with additional testing sites in Renton, Tukwila, and Federal Way, adding to the efforts of the Tukwila Fire Department and South King Fire and Rescue.

Our efforts would not have been effective if not for the aid of CHI Franciscan and UW Medical Center, who helped provide the critical lab work component of these testing sites. They worked diligently to provide results to patients as quickly as possible and continued to streamline their approach as the pandemic progressed.

When these sites were originally established, we were able to test a few hundred people per day. Over time, the sites become more efficient, allowing us to test over 2,000 individuals per day in total between the three testing locations, with results back in 24–36 hours.

This effort was an amazing partnership between local fire and life safety agencies, city and county public health agencies, and local area hospitals to help provide our community members with the critical care they needed to be as safe and informed as possible. We are extremely proud to have been and continue to be a part of this effort.

HELPING LOCAL BUSINESSES

There is no question that COVID-19 had a devastating impact on our local economy and local business community. Throughout the pandemic, the Renton RFA Office of the Fire Marshal team worked diligently to help local businesses understand how they could safely continue to operate. In addition, they waived several of the usual fees and fines that businesses typical incur around the permitting process to help alleviate some of the financial difficulty being felt throughout the Renton business community.

As a member of the Renton Chamber of Commerce, Fire Chief Rick Marshall was acutely aware of the plight of local businesses throughout 2020. He teamed up with Mayor Pavone to help encourage community members to safely patron our local business community, if they were able to, while demonstrating safety practices, such as social distancing.



CIVIL SERVICE COMMISSION



Jim Matthew



Ray Barilleaux



Sanjeev Yonzon

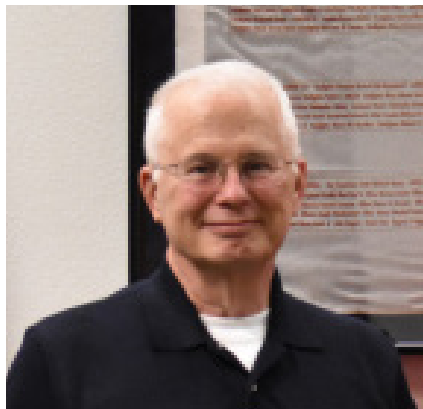
RENTON RFA CHECKS AND BALANCES

The Civil Service Commission's role in our organization is to carry out provisions of the law, assuring the continuance of the civil service system. The Commission promotes efficiency in the dispatch of public business, selecting and promoting employees on the basis of merit, and assuring fair and impartial treatment for all classified civil service employees.

CITIZEN ADVISORY PANEL



Jason Parker



Robert Peck



Kathleen Booher

THE VOICE OF THE COMMUNITY

Appointed by the Renton RFA Governance Board, the Citizen Advisory Panel (CAP) provides an invaluable service to the Renton community by advising Renton RFA on a wide variety of subjects that aid the Governance Board and Fire Chief in their decision-making process. Effective citizen participation is a vital tool for our agency, and the CAP brings together viewpoints from people with wide-ranging interests and backgrounds, allowing us access to voices that might not otherwise be heard. *(Not pictured: Silke Prelog)*

COMMUNITY HEROES



EZRA LUCIEN

THE BRAGG PROJECT

Nine-year-old Ezra Lucien, and her mother Dominick Lucien, are the creators of The BRAGG Project, a non-profit organization created to help those in need throughout the Renton community with goods and services, including food, gifts, and volunteer opportunities. The BRAGG Project gets its name from their mantra, "I am brave, I am relevant, I am awesome, I am gifted, and I am god-loved."

RAY THOMPSON

RENTON REHABILITATION CENTER

Renton Rehab Center was one of the first facilities in Renton to experience a major outbreak of COVID-19. Ray was quick to work with our EMS department to help safely transport sick patients, as well as involving King County Public Health to provide virtual doctor visits to guide patients and staff and reduce exposure. His quick thinking and effort kept the virus under control and made a huge difference in outcome for patients and staff.



MARK PREDKI

Renton resident Mark Predki was recognized for his heroic acts during a house fire that occurred in his home. A fire broke out in the garage and went undetected for several minutes. Margaret, Mark's mother, noticed smoke coming from the vents and called 9-1-1 while evacuating the house. Mark went to the garage to locate the family's fire extinguisher. Upon entering the garage, he discovered the fire and used the extinguisher to put the fire out quickly and without incident. Our firefighters honored Mark for his quick thinking and decisive action.



RENTON REGIONAL FIRE AUTHORITY

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