

# **RENTON REGIONAL** FIRE AUTHORITY



**18002 108th Ave SE, Renton, WA 98055** 425-730-7000 | www.RentonRFA.com

# **MESSAGE FROM THE** GOVERNANCE BOARD CHAIR

It is my honor to serve as your Chair of the Renton Regional Fire Authority Governance Board. On behalf of the Governance Board, along with our men and women serving both on the front line and behind the scenes to protect the community every day, I am pleased to present the 2018 Annual Report.

We all have a stake in our community's safety. I would like to thank our residents and business community for entrusting us with the opportunity to serve each one of you. I would also like to recognize the City of Renton and King County Fire Districts 25 and 40 for their help and support as well. Because of your support, we are able to grow Renton RFA in a way that will not only serve our current needs but also the needs of the future. Our area is continuing to grow at a fast pace, and we need to grow with it, not just in fire and life safety, but also in fire prevention, public education and community outreach.

Simply put, we care about you and the community you live and work in. We, your Governance Board, as well as the uniformed and civilian personnel of Renton RFA, are dedicated to quality service and accountability—ensuring the highest level of emergency service to each of you. Your safety and well-being is our highest priority.

I would like to extend my thanks to the dedicated members of Renton RFA for their hard work and professionalism in making your regional fire authority such a success. Without them we could not have accomplished our mission.

And finally, on behalf of the Governance Board and the employees of the Renton Regional Fire Authority, I would like to recognize Board Member Don Persson. Don has committed over 50 years of service to the communities in and around Renton. He was actively involved in the planning and formation of the RRFA and has actively served on our Governing Board. We all thank Don for his impeccable service, his vision and his leadership, and we wish him the best in his retirement.

I am proud to serve as Chair of the Renton RFA Governance Board. We look forward to our continued service to the Renton Community. Thank you for your confidence and continued support.

#### Respectfully, Armondo Pavone Board Chair, Renton Regional Fire Authority Governance Board

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# THE RENTON RFA **GOVERNANCE BOARD**

Renton Regional Fire Authority is governed by a six-person board consisting of three (3) Renton City Councilmembers and three (3) Fire District 25 Commissioners. There is also one (1) nonvoting member representing King County Fire District 40, which contracts for services from the Renton RFA.

The Board is responsible for approving the Renton RFA budget each year and must conduct a public hearing as part of the budget process.

To learn more about the Renton **RFA Governance Board and its** board members, visit: www.RentonRFA.com/board

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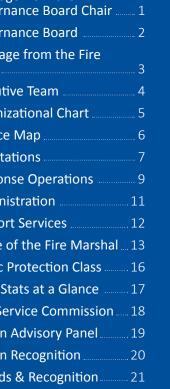












**KERRY ABERCROMBIE** 



DON PERSSON



**MARCUS MORRELL** 

WORKING TO MAKE OUR COMMUNITY SAFER, HEALTHIER, AND STRONGER.

LINDA SARTNURAK

# **MESSAGE FROM THE** FIRE CHIEF



Last year was an exceptional year for Renton Regional Fire Authority. We made huge strides in each division of the organization with very simple goals in mind - to honor our commitments and continually work toward better services and support to the community.

We started the year by breaking ground on the construction of Fire Station 15 one of the biggest promises we made to the community when we asked for their vote to establish the RFA. Having a fire station in Kennydale was a paramount initiative that meant life-saving improvements, not just for those in Kennydale, but for those throughout the entire Renton area. With the full support of the City of Renton, Fire Station 15 was constructed, equipped and staffed in less than one year.

As we continued our mission to be independent from the City of Renton, and function fully as a stand-alone organization, we made the decision to move our administrative headquarters out of City Hall and into Fire Station 13. While leasing space was an option, how we utilize taxpayer funds to maximize our value to the community is always at the forefront of our decision-making. By strategizing around our existing space, our long-term savings potential is significant. I am extremely proud of our teams for the flexibility and elbowgrease they have

exhibited to make this move such a success.

With the construction of the new station and the wave of retirements hitting our organization in 2018, we knew recruitment would be key. We are also mindful of developing an organization that is as diverse as the community we serve. With that, we launched the First Annual Renton RFA Career Con in 2018. This event was open to anyone interested in joining the fire service and was intended to help remove any barriers between talented individuals and a rewarding career in public service. Nearly 100 people attended the two-day event, and it was a genuine benefit to our Fall 2018 hiring session.

Keeping ourselves attuned to the pulse of the community is vital to the continued success of our organization. In 2018, we developed the Renton RFA Citizen Advisory Panel (CAP) to be our sounding board. The CAP helps us incorporate the perspective of local businesses and community members into our decision-making process, ensuring the voice of the community is heard throughout everything we do. We also developed the Civil Service Commission to carry out provisions of the law. These two boards are composed of volunteer community members and are instrumental in the future of our organization. We are so thankful for their time and their input.

As I look back on the progress made throughout the year, I am grateful to the Renton RFA Governance Board. Their guidance, wisdom and patience have allowed us to forge ahead and find these opportunities for success. I am also grateful to be at the helm of an organization comprising such exceptional people. We truly believe that diversity is the key to a successful organization and each of our members brings a unique strength that ultimately allows us to best serve the Renton community. I am looking forward to what is in store for Renton RFA in 2019.

Sincerely, Rick Marshall Fire Chief, Renton Regional Fire Authority



# RENTON RFA EXECUTIVE TEAM

The Renton RFA Executive Team (E-Team) are the leaders within the organization who maintain the day-to-day operations of each division. Each division leader reports directly to the Fire Chief.



FIRE CHIEF



RESPONSE OPERATIONS DEPUTY CHIEF

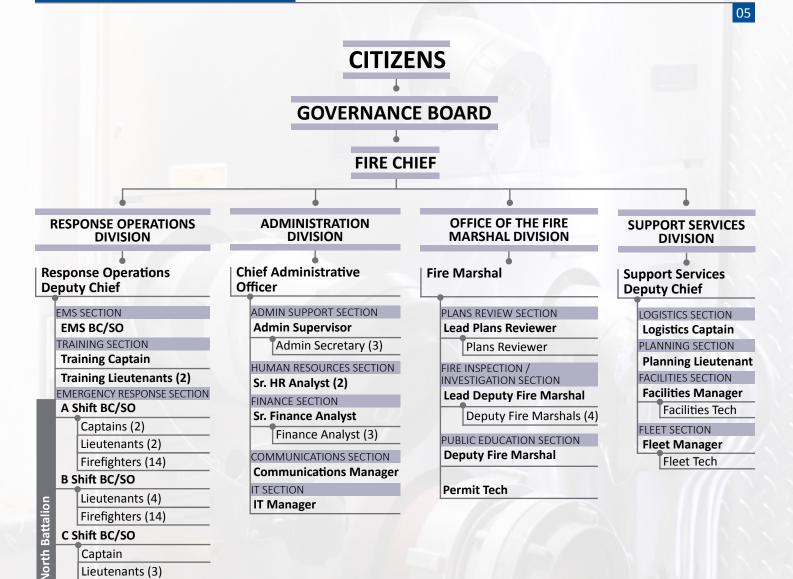


SUPPORT SERVICES DEPUTY CHIEF





ANJELA BARTON FIRE MARSHAL



Battalion

South

#### **B Shift BC/SO** Lieutenants (4) Firefighters (14)

Firefighters (14)

D Shift BC/SO Captain Lieutenants (3) Firefighters (14)

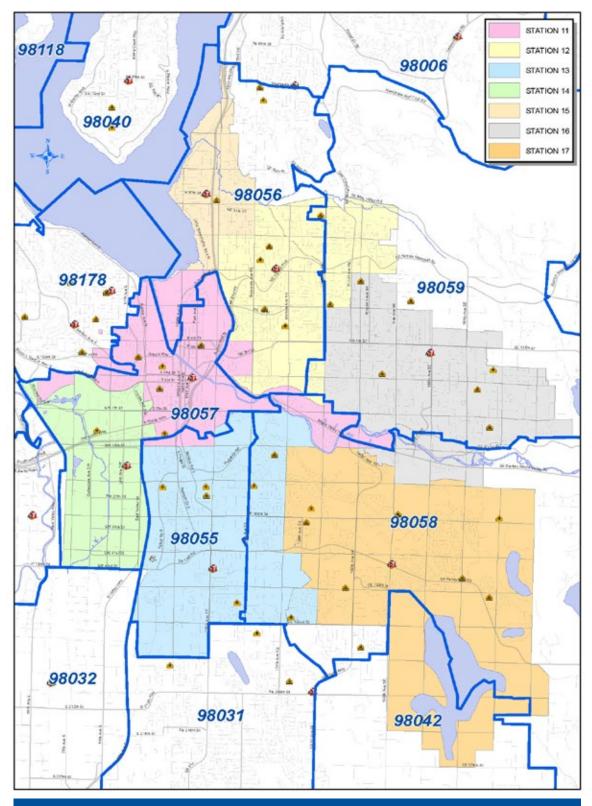
A Shift BC/SO Captains (2) Lieutenants (2) Firefighters (14)

#### C Shift BC/SO Captain

Lieutenants (3) Firefighters (14)

#### D Shift BC/SO

Captain Lieutenants (3) Firefighters (14)



#### **RENTON** DEMOGRAPHIC

| LEGAL JURISDICTION        | POPULATION | AREA (SQ MILES) | ASSESSED PROPERTY<br>VALUE |
|---------------------------|------------|-----------------|----------------------------|
| <b>RRFA</b> Coverage Area | 130,359    | 33.29 miles     | \$20,644,654,386           |
| City of Renton            | 101,100    | 23.62 miles     | \$16,547,060,897           |
| Fire District #25         | 21,317     | 6.02 miles      | \$1,316,746,500            |
| Fire District #40         | 7,942      | 3.65 miles      | \$2,780,846,989            |

Source: Office of Financial Management 2018; City of Renton 2018; King County Assessor 2018

# **RENTON** FIRE STATIONS

#### **FIRE STATION 15**

1404 N 30th Street Renton, WA 98056

Apparatus: Engine

#### **FIRE STATION 11**

211 Mill Avenue S Renton, WA 98057

Apparatus: Engine, Ladder Truck



#### **FIRE STATION 14**

1900 Lind Avenue SW Renton, WA 98057

Apparatus: Engine, Hazmat Unit



#### **FIRE STATION 13**

18002 108th Avenue SE Renton, WA 98055 Apparatus: Engine, Aid Unit



1

11

13

14

5



#### FIRE STATION 15 2018 CONSTRUCTION

One of our core commitments to the community when we became a regional fire authority was to build Fire Station 15 to improve service and response times. In 2018, we began construction and made a dream that was over 25 years in the making a reality.



# **RESPONSE OPERATIONS** 2018 OVERVIEW

The Response Operations Division provides the services that typically come to mind when people think about the functions of the fire department. Those services include fire and emergency medical services, as well as specialty services such as water rescue, technical (rope) rescue, and hazardous materials intervention.

Our Response Operations team also handles many public services you might not know about, too, including CPR/ AED/First Aid training, blood pressure and blood sugar checks at each station, station tours, firefighter visits and public events throughout the year. From February to May, our Response Operations team works with Renton Schools as part of our Healthy Heart initiative, providing blood pressure and blood sugar checks to students as well as healthy lifestyle education.

### TOTAL 2018 PUBLIC OUTREACH HOURS: 2,215

Outside of our routine fire and EMS responses, our team dedicated over 2,000 hours to working with and educating members of our local community.





In the Photo: Renton firefighters and Hazen High School student actors work together during a drunk driving simulation to educate students on the realistic dangers of driving while intoxicated.

### EMERGENCY **RESPONSES**

22,840 TOTAL

### SPECIAL TEAMS **RESPONSES**

**223** TOTAL Hazardous Materials: **170** Water Rescue: **35** Technical Rescue: **18**  09

## TOTAL 2018 TRAINING HOURS: 50,062

Renton RFA is an active participant in the South King County Fire Training Consortium. The mission of this organization is to develop and deliver superior training that improves safety and performance for firefighters and community members.



**158** FIREFIGHTERS

### NEW FIREFIGHTERS STARTED ACADEMY

**12** NEW FIREFIGHTERS

### AVERAGE TRAINING Hours per firefighter

# **316** HOURS

### RENTON RFA HEALTH & WELLNESS

In the Photo: Firefighters visit The Little Gym to give students a tour of the engine and equipment

while helping to develop their trust in the fire

department.

Being a healthy first responder goes far beyond simply having great physical strength and eating a sensible diet. Renton RFA participates in a comprehensive Health and Wellness program to ensure that each member's physical, nutritional, mental and emotional health is well cared for. Here are just a few things Health & Wellness accomplished in 2018:

- Constructed the Fitness Training Center, intended for training and to support the Wellness Fitness Initiative supported by Labor Management
- Instructed 32 members from around Puget Sound on Injury Prevention
- Assisted 20 members from around Puget Sound with rehabilitation to help them return to work
- Developed an efficient internal Health & Wellness support request system
- Provided pre-academy wellness support to new hires to help put them on a path to success

# ADMINISTRATION 2018 OVERVIEW

Overseen by Chief Administrative Officer Samantha Babich, the Administration Division houses five Sections: Administrative Support, Communications, Finance, Human Resources and IT.

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### ADMINISTRATIVE SUPPORT ACCOMPLISHMENTS

- Processed 393 record requests
- Coordinated 181 "Friends and Family" CPR participants
- Coordinated CPR training for 80 students at Maywood Middle School



### COMMUNICATIONS ACCOMPLISHMENTS

- Wrote and distributed 53 new informative/educational articles online
- Connected with 1,805 new followers across four major social media platforms - Facebook, Twitter, Instagram and LinkedIn
- Launched the Renton RFA Community Connection e-newsletter



### FINANCE ACCOMPLISHMENTS

- Completed a successful first year of independence from the City of Renton Finance Division
- Streamlined the occupancy billing process
- Established position budgeting and personnel forecasting
- Established 30-year fleet replacement plan with stable funding mechanism

# HUMAN RESOURCES

- Welcomed 13 new employees (12 firefighters and 1 public educator)
- Graduated five new recruits from the Fire Academy
- Said goodbye to 16 personnel (retirements and separations)
- Conducted two internal promotional exam processes
- Negotiated two new Collective Bargaining Agreements

#### THE FIRST ANNUAL

#### **CAREER CON**

In 2018, the Administration Division teamed up with **Response Operations, Support** Services and the Office of the Fire Marshal to launch the first Renton RFA Career Con. The event was designed to give anyone interested in joining the fire service the ability to interact with the equipment and apparatus, meet and ask questions to firefighters and leaders within the organization and get help navigating the hiring process. The turnout and feedback was so great, we plan to do at least one each year!







# SUPPORT SERVICES 2018 OVERVIEW

The Support Service Division is overseen by Deputy Chief of Support Services, Chuck DeSmith, and it is defined by four Sections: Logistics, Planning, Facilities and Fleet.



Western Washington Fire Logistics Group shared warehouse



**Completed Fire Station 15** 



New Dive Unit



Facilities Manager Kyle Kauzlarich (left) and Fleet Manager Brice Callaway (right)



### LOGISTICS ACCOMPLISHMENTS

- Fully implemented into the Western Washington Fire Logistics Group and operating out of the shared warehouse space
- New thermal imaging cameras for response apparatus
- Twelve new recruits outfitted for the academy
- Hose/ladder testing completed
- New shared courier service began
- Surplus program (\$30,543.78 received in 2018)



### PLANNING ACCOMPLISHMENTS

- Benefit Charge phone tree, new tri-fold community letter and new mobile home letter created and distributed
- GIS-ESRI station orders, response data for Fire Station 15
- Updated CFP and SOC for 2018

### FACILITIES ACCOMPLISHMENTS

- Completed the construction of Fire Station 15; to open in 2019
- Office of the Fire Marshal moved from Fire Station 13 to Fire Station 14
  COV Fire Station 12 alumning agriculture
  - \$60K Fire Station 12 plumbing project completed
  - Administration moved from City Hall to Fire Station 13, requiring a public works project including construction, carpet, paint, and furniture
  - Hired new Facilities Manager Kyle Kauzlarich



- Purchased new Dive Unit that allows for safe transport, decontamination and quick access to dive gear
- Purchased new staff vehicles with safety features for the Office of the Fire Marshal
- Purchased new Battalion Chief Response Unit
- Hired Fleet Manager Brice Callaway

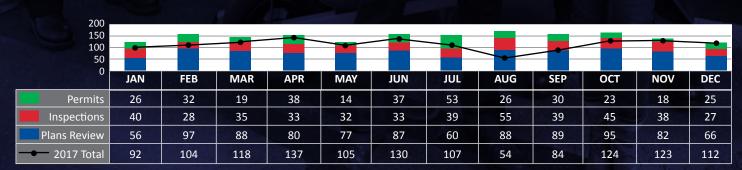
# **OFFICE OF THE FIRE MARSHAL** 2018 OVERVIEW

The Office of the Fire Marshal Division is overseen by Fire Marshal Anjela Barton and houses three Sections: Fire Inspections/ Investigations, Fire Plans Review, and Public Education. This division strives to reduce the frequency and severity of fires and protect the public and fire service personnel with coordinated efforts in education, permitting, engineering and enforcement.



## FIRE PLANS **REVIEW**

Plans for new construction and renovations are reviewed for adherence to the fire code, and permits are issued for fire protections systems and other construction related activities. In 2018, our plans reviewers processed 965 plans, and conducted 444 on-site construction and acceptance inspections.



#### Plans Review, Construction Inspections & Permits by Month - Compared to 2017

## 5,018 FIRE & LIFE SAFETY INSPECTIONS

Our goal is to inspect businesses and multi-family buildings as follows:

- Annual inspections when a fire alarm and fire sprinkler system are not present or when hazardous materials are present regardless of fire alarm and fire sprinkler status
- Biennial when a fire alarm and fire sprinkler are present
- Triennial for health care buildings that receive regular fire and life safety inspections from the state (nursing homes, hospitals and assisted living facilities)

In 2018, our Deputy Fire Marshals completed 5,018 fire and life safety inspections, re-inspections, special event inspections and complaint inspections.



#### **Inspections Completed by Month - Compared to 2017**

|              |     | •   | •   |     | +   |     | -   |     |     |     |     | *   | 600<br>400<br>200 |
|--------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------------------|
|              | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | ОСТ | NOV | DEC | Τ°                |
| 📥 2018 Total | 411 | 547 | 540 | 437 | 423 | 311 | 389 | 507 | 249 | 508 | 420 | 276 | ]                 |
| 🔶 2017 Total | 427 | 450 | 436 | 369 | 329 | 276 | 363 | 453 | 377 | 425 | 459 | 259 | ]                 |

# **395** MORE INSPECTIONS **YEAR OVER YEAR**

Renton RFA Deputy Fire Marshals performed 395 more inspections in 2018 than 2017.

OFFICE OF THE FIRE MARSHAL CONTINUED

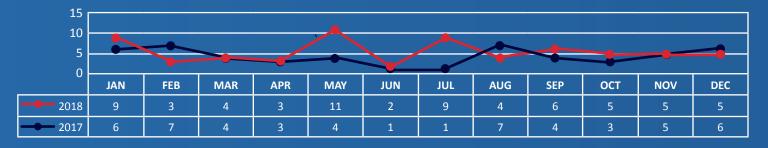
# 66 TOTAL

Our Deputy Fire Marshals are responsible for determining the origin and cause of fires occurring within the City of Renton.

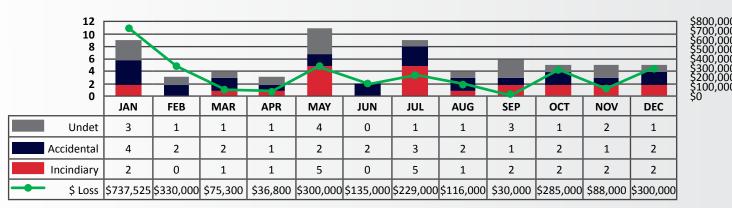
In 2018 we investigated 66 fires. This was a 29 percent increase over 2017 due to hands-on training needs for three new fire investigators in the unit.



Fire Investigations by Months - Compared to 2017



#### Fires by Month, Type & Dollar Loss



# PUBLIC PROTECTION CLASS RATING UPGRADE

#### PUBLIC PROTECTION CLASS UPGRADE MEANS SAVINGS FOR RENTON

In 2018, our Public Protection Class Rating was upgraded from a Class 3 to a Class 2. This put us in the top 5 percent of fire and life safety agencies in the country.

The Public Protection Classification (PPC) program is a tool developed by the Insurance Services Office (ISO) for property and casualty insurers to properly assess their risk by rating fire protection services throughout the United States.

ISO collects data from more than 40,000 communities and fire districts throughout the country. The data is analyzed using a proprietary Fire Suppression Rating Schedule (FSRS). The schedule determines a fire department's PPC score between Class 1 and Class 10. Class 1 represents

"Superior Property Fire Protection" while Class 10 indicates that an area does not meet the minimum criteria set forth by the ISO.

The improvements made since the inception of Renton RFA have led to this outstanding upgrade in PPC for the Renton community. Because PPC is one of the key factors in insurance premium determination, not only does this upgrade represent exceptional fire and life safety protection throughout the community, Renton property owners will also have an opportunity to see real savings in their insurance premiums, effective 2019.



#### **COUNTRYWIDE PPC RATINGS**

This information was obtained directly from Verisk™ ISO Mitigation. For more information, visit: https://bit.ly/2W1CV1H

We owe our gratitude to the voters who approved the creation of Renton RFA. By casting their vote for our organization, those community members got the ball rolling. Under the guidance and support of the Renton RFA Governance Board, we were granted the funding necessary to access the resources we needed to better protect our community. This is just one of many ways we're working to make Renton safer, healthier and stronger as a community every day.

- Rick Marshall, Fire Chief

# **2018 ANNUAL REPORT** THE NUMBERS

#### **RESPONSES BY** FIRE STATION

| FIRE STATION    | NUMBER OF<br>RESPONSES | PERCENT OF<br>RESPONSES |
|-----------------|------------------------|-------------------------|
| Fire Station 11 | 5,895                  | 26%                     |
| Fire Station 12 | 4,675                  | 20%                     |
| Fire Station 13 | 4,413                  | 19%                     |
| Fire Station 14 | 2,409                  | 11%                     |
| Fire Station 16 | 1,720                  | 8%                      |
| Fire Station 17 | 2,593                  | 11%                     |
| Out of Area     | 1,135                  | 5%                      |
| Grand Total     | 22,840                 | 100%                    |
|                 |                        |                         |

#### **RESPONSES BY** APPARATUS

| APPARATUS            | NUMBER OF<br>RESPONSES | PERCENT OF<br>RESPONSES |
|----------------------|------------------------|-------------------------|
| Fire Engine 11       | 3,976                  | 17%                     |
| Ladder Truck 11      | 2,079                  | 9%                      |
| Aid Car 12           | 2,761                  | 12%                     |
| Battalion Vehicle 12 | 539                    | 2%                      |
| Dive Vehicle 12      | 35                     | 0%                      |
| Fire Engine 12       | 1,718                  | 8%                      |
| Aid Car 13           | 2,930                  | 13%                     |
| Battalion Vehicle 13 | 607                    | 3%                      |
| Fire Engine 13       | 1,754                  | 8%                      |
| Fire Engine 14       | 1,829                  | 8%                      |
| Hazmat Vehicle 14    | 170                    | 1%                      |
| Fire Engine 16       | 1,522                  | 7%                      |
| Aid Car 17           | 1,849                  | 8%                      |
| Brush Vehicle 17     | 34                     | 0%                      |
| Fire Engine 17       | 1,037                  | 4%                      |
| Grand Total          | 22,840                 | 100%                    |

#### RESPONSES BY FIRE TYPE

| FIRE TYPE      | NUMBER OF<br>RESPONSES | PERCENT OF<br>RESPONSES |
|----------------|------------------------|-------------------------|
| Structure Fire | 542                    | 37%                     |
| Cooking Fire   | 222                    | 15%                     |
| Vehicle Fire   | 153                    | 11%                     |
| Brush Fire     | 352                    | 24%                     |
| Trash Fire     | 116                    | 8%                      |
| Other          | 79                     | 5%                      |
| Grand Total    | 1,464                  | 100%                    |

#### RESPONSES BY INCIDENT TYPE

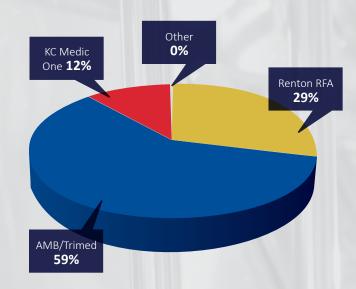
| INCIDENT TYPE     | NUMBER OF<br>RESPONSES | PERCENT OF<br>RESPONSES |
|-------------------|------------------------|-------------------------|
| Emergency Medical | 15,891                 | 70%                     |
| False Alarm       | 2,552                  | 11%                     |
| Fire              | 1,464                  | 6%                      |
| Good Intent       | 1,742                  | 8%                      |
| Hazmat            | 435                    | 2%                      |
| Other             | 1                      | 0%*                     |
| Public Assistance | 682                    | 3%                      |
| Rupture/Explosion | 58                     | 0%*                     |
| Weather           | 15                     | 0%*                     |
| Grand Total       | 22,840                 | 100%                    |
|                   |                        |                         |

\*percentage equals less than one percent when rounded.

#### TRANSPORTS BY AGENCY

| AGENCY       | NUMBER OF<br>TRANSPORTS | PERCENT OF<br>TRANSPORTS |
|--------------|-------------------------|--------------------------|
| Renton RFA   | 2,077                   | 29%                      |
| AMB / Trimed | 4,266                   | 59%                      |
| KC Medic One | 832                     | 12%                      |
| Other        | 26                      | 0%*                      |
| Grand Total  | 7,201                   | 100%                     |

\*percentage equals less than one percent when rounded.



# 2018 CIVIL SERVICE COMMISSION

The Civil Service Commission's role in our organization is to carry out provisions of the law, assuring the continuance of the civil service system. They promote efficiency in dispatch of public business, selecting and promoting employees on the basis of merit, and assuring fair and impartial treatment for all classified civil service employees.







# 2018 CITIZEN ADVISORY PANEL

ROBERT PECK

JASON PARKER

**KATHLEEN BOOHER** 

#### THE CITIZEN ADVISORY PANEL OUR FINGER ON THE PULSE OF THE COMMUNITY

Appointed by the Renton RFA Governance Board, the Citizen Advisory Panel (CAP) provides an invaluable service to the Renton community by advising Renton RFA on a wide variety of subjects that aid the Governance Board and Fire Chief in their decision-making process. Effective citizen participation is a vital tool for our agency, and the CAP brings together viewpoints from people with wide-ranging interests and backgrounds, allowing us access to voices that might not otherwise be heard.

Members serve three-year terms and are reappointed on a case-by-case basis by the Renton RFA Governance Board. Like Renton RFA, the mission of the CAP is to provide public input that ultimately helps make the City of Renton, District 25 and District 40 safer, healthier and stronger.

In the Photo: Firefighter Hector Luevano at the 2018 Renton River Days, helping one of our community youth try out equipment.

# 2018 COMMUNITY RECOGNITION

Renton RFA recognizes citizens who go above and beyond for the health and safety of the community in times of great need. These are just a few of the exceptional citizens recognized in 2018 for their heroic efforts.





AWARD RECIPIENT: EVE REPUNTE

Eve Repunte was recognized in February of 2018 for her role in extinguishing a fire at the Merrill Gardens assisted living facility. After a resident's room caught fire, when a cardboard box fell against a heating device, Eve was instrumental in both helping to evacuate residents for their own safety and extinguishing the blaze using fire extinguisher training she had received.

#### AWARD RECIPIENT: ANDREA CONLEY & HEIKO STOPSACK

Andrea Conley and Heiko Stopsack were presented with awards for their efforts stemming from a 2017 incident where a woman named Elizabeth Verdi experienced a life-threatening car accident. Paramedics Conley and Stopsack took critical action that ultimately kept Verdi alive.

#### AWARD RECIPIENT: JIM THOMAS

Jim Thomas was presented with an award for his heroic efforts when he pulled a drowning victim from the lake at Coulon Park and performed CPR until firefighters arrived.



#### **COMMUNITY** APPRECIATION

Lowes, Walmart and Ikea were each presented with Certificates of Appreciation in 2018 for their contributions to the Renton community in partnership with Renton RFA.



**Lowes** received recognition for donating smoke and carbon monoxide detectors that are distributed to the community.



Walmart received recognition for donating smoke detectors that are distributed to the community.

**Ikea** received recongition for hosting the Renton RFA National Sprinkler Day event at their facility in Tukwila.

# 2018 AWARDS AND RECOGNITION

Each year, Renton RFA gives out awards for Members of the Year, Top Engine Company, Top Ladder Company, and Top Aid Unit. These are individuals and groups, voted on by their peers, who have gone above and beyond to embody the core values of the organization in a way that made a lasting impact.

### MEMBERS OF THE YEAR

OFFICER OF THE YEAR



Fred Heistuman

#### FIREFIGHTER OF THE YEAR



Brett Bigger

EMT OF THE YEAR



Jonathan Sarreal

#### CIVILIAN OF THE YEAR



**Eric Donnerstag** 



TOP ENGINE COMPANY

Fred Heistuman Christian Moore Hector Luevano Riley Ayers



**TOP** LADDER COMPANY

Nick Ziegler Nick Bushnell Justin Olney



TOP AID UNIT Steve Trujillo Kelly Carpenter



# **OUR CORE VALUES** & GUIDING PRINCIPLES

Our vision is to always work to make our community safer, healthier and stronger. Our core values keep us on the right path to better achieve this vision. These are the principles we hold ourselves accountable to every day:

### PROFESSIONALISM

- We pursue every opportunity to deliver our best possible services to our community.
- We are actively committed to the success of the organization.
- We build on professional competencies to achieve excellence.

### **INTEGRITY**

• We continually demonstrate honest and ethical behavior to build and earn trust.

### LEADERSHIP

- We proactively identify our leaders at all levels.
- Leaders positively influence the work environment and inspire others to achieve success in their responsibilities.
- We demonstrate consistent, respectful and responsive communications with all others.
- We invest in the professional development of our leaders.
- Each member has a leadership role within the department.

### ACCOUNTABILITY

- We are personally and professionally accountable for our actions, behaviors and decisions.
- We treat all members in a consistent and equitable manner, regardless of roles and responsibilities.

### RESPECT

- We treat internal and external customers with empathy and compassion.
- We embrace the diversity of our community and our individual perspectives, experiences and identities.



# **RENTON REGIONAL** FIRE AUTHORITY 2018 ANNUAL REPORT

ADMINISTRATIVE HEADQUARTERS

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